



Good Shepherd

Australia New Zealand

## Position description

<b>Title</b>	Therapeutic Intervention Practitioner - Strength 2 Strength
<b>Reports to</b>	Manager, Good Shepherd Australia New Zealand and the Manager Strength 2 Strength (Family Life)
<b>Classification &amp; Salary</b>	Level 6 SCHADS Award
<b>Employment Status</b>	Part time - 4 days per week
<b>Primary Location</b>	Frankston
<b>Date</b>	February 2020
<b>Good Shepherd Australia New Zealand (GSANZ)</b>	

### Role Purpose

- To work as part of a multi-disciplinary team to deliver evidence-based services to women and children impacted upon by Family Violence and support the innovation of service responses and sector reform
- Provide assessment to clients using a range of clinical assessment tools
- Design and deliver short term interventions for children and their mothers to enhance their readiness for therapeutic support
- Carry and manage a caseload and provide a range of interventions including outreach support
- Work flexibly across a range of service delivery sites in accordance with accountability and compliance standards
- Perform other duties consistent with the position as required by the line manager and partnership and consistent with meeting the contractual and compliance obligations of the program as these may vary over time.

Based at Family Life in Frankston with a multi-agency, multidisciplinary team of practitioners, this role will work flexibly across a range of service delivery sites in accordance with accountability and compliance standards, including the provision of outreach support to ensure service accessibility.

### Overview of Program

The Strength to Strength Program is a client-centered trauma informed therapeutic response for children and their mothers who are victim survivors of family violence, which includes therapeutic services delivered via outreach and through centre-based sessions. A partnership response has been formed to maximise client access, safety, empowerment and therapeutic outcomes. Strength2Strength operates through a partnership of key service providers including: Family Life, Salvation Army, Good Shepherd Australia New Zealand, SECASA and Peninsula Health.

The interventions target children and their mothers from diverse populations, with the aim of

Strengthening therapeutic responses and improving outcomes;

Building evidence about effective practice approaches for responding to victim survivors of family violence, including victim survivors from diverse populations;

Determining, through evaluation, how these approaches might be incorporated into future service delivery frameworks and organisational operating models; and

Increasing access to a broad range of therapeutic approaches to family violence victim survivors including adults and/or children across diverse cohorts.

### Partnerships

A partnership response including: Family Life, Salvation Army, Good Shepherd Australia New Zealand, SECASA and Peninsula Health has been formed to maximise client access, safety, empowerment and therapeutic outcomes.

## **Responsibilities of Good Shepherd Employees**

### **Strategy**

- Deliver service in line with team operational plan and Good Shepherd's strategic plan
- Contribute to development of team plan
- Demonstrate understanding of social justice and community capability building concepts

### **People**

- Demonstrate commitment to own learning and development
- Contribute to development of a high-performance team through demonstration of capabilities outlined in Good Shepherd 's leadership capability framework
- Participate actively in regular formal supervision
- Share knowledge and practice insights with colleagues
- Take responsibility for own wellbeing

### **Clients**

- Deliver best practice service to clients in line with agreed goals/contribution
- Seek feedback from client/stakeholders/peers in order to reflect and improve on service support for own practice
- Maintain a client-centred approach to service delivery at all times

### **Service Delivery and Operations**

- Deliver all services in line with service standards and program procedures
- Maintain accurate data, information and reporting at all times
- Maintain agreed service level agreements
- Provide timely reporting in line with department requirements
- Other duties as reasonably required

### **Stakeholders**

- Liaise effectively with referral network
- Work collaboratively with other service providers to deliver valued outcomes for clients
- Develop constructive, collaborative relationships with other Good Shepherd team members and departments

### **Compliance**

- Demonstrate behaviour consistent with Good Shepherd mission, values, behaviours and policies at all times
- Maintain agreed quality standards
- Maintain OH&S standards at all times

## **Qualifications, Experience and Mandatory Requirements**

- Tertiary qualifications in Social Work, Counselling, Psychology or related tertiary discipline and experience in delivering therapeutic interventions for victims of Family Violence
- Eligibility for membership to an appropriate professional association
- Demonstrated experience in the provision of assessment and therapeutic interventions
- Ability to develop and implement trauma informed approaches to practice
- Experience in responding to various presentations of victims of family violence
- Must have current Australian driver's license
- A satisfactory Police Check
- A current Working with Children's Check (WWCC)

## Key Selection Criteria

### Skills

- Ability to innovate service delivery and service efficiency.
- Highly effective interpersonal communication skills.
- Ability to conduct assessment and provide therapeutic interventions.
- Computer skills (intermediate level, or above) in a Windows environment including word processing, data collection and entry, internet and email.
- Ability to embrace new technology to enhance productivity and effectiveness
- Ability to work effectively in a multi-disciplinary team
- High level organisational skills and attention to detail, with the ability to self-motivate and work autonomously.
- Ability to assess risk and respond appropriately

### Knowledge

- Excellent knowledge of the impacts of Family Violence and, feminist, systemic, child focussed and trauma informed approaches to practice.
- Knowledge of resources and supports available for individuals with multiple and complex needs and sufficient knowledge and understanding of relevant community services and resources.

### Desirable

- Experience working with clients who identify as Aboriginal and Torres Strait Islander
- Experience working with clients from CALD backgrounds

**Values & Behaviours** - We are all co-responsible for the delivery of the Good Shepherd Mission and living our values by modelling these behaviours in all that we do.

- Value of each person
- Reconciliation
- Justice
- Zeal
- Audacity

### Additional information

Employment is subject to:

- A current Police Record Check
- A current Working with Children Check (WWCC) or state equivalent
- Proof of the right to work in Australia

**Work Health and Safety (WH&S):** All team members are required to carry out their duties in a manner that does not adversely affect their own health and safety and that of others by reporting all incidents and injuries as well as cooperating with any measures introduced in the workplace to improve WH&S.

**Pre-existing injury:** The person appointed to this position will be required to disclose any pre-existing injuries or disease that might be affected by employment in this position. This will assist the organisation in providing a safe work environment.

**Equal opportunity:** Good Shepherd is an equal opportunity employer. We recognise the rich diversity of people across Australia. We are committed to ensuring that our team is reflective of the diverse community we serve and to supporting a culture of equity, inclusion and diversity.

All team members have a responsibility to be familiar with and adhere to the organisation's policies and procedures.

**Child Safe Employer:** Good Shepherd Australia New Zealand is a Child Safe employer. Employment is subject to satisfactory referee checks, a current employment working with Children Check, National Criminal History check and proof of the right to work in Australia.

**Cultural competency:** Good Shepherd strives to maintain a culturally competent and inclusive workplace. All team members are expected to undergo cultural competence training as part of their professional development plans.

**Salary packaging** is available to all employees.